



## REFUND POLICY

There are no refunds for membership dues, scholarship donations and/or event or drink tickets, if applicable. All other refunds must be requested in writing. For refundable items, such as convention registration, refunds will generally be at 85% of the full amount, due to the cost of processing and credit card fees that are unavoidable.

- Convention Pre-Registration – All approved refund requests will be refunded at 85%. No refunds will be given on-site during the convention.
- All refund requests made after convention must be requested in writing and received in the TODA office within 30 days of the end of Convention.
- Events/Seminars – no refunds due to the pre-event costs to TODA